

## Vision

We aim to introduce increasingly attractive products to the market that can influence our customers' choices and, at the same time, enhance their quality of life.

## Mission

We work to build a present and future in an efficient and sustainable manner. Our work is founded on passion, innovation, the strength and development of our skills, and the value of people. We recognize the human capital at our disposal as a strategic resource for a future of continuous growth. We believe in partnerships with our suppliers for a shared and lasting benefit for both parties.

## Value

Not only integrity and responsibility but also loyalty; a spirit of collaboration, consistency, transparency, fairness, customer protection, and culture. These are essential qualities to express oneself and stand out as global citizens.

## Integrated Policy

RADICI is a leading company in its sector, specializing in the design and manufacturing of textile floorings, needle-punched nonwovens, and synthetic floorings for sports use (artificial turf). Since its foundation, the guiding principle for RADICI has always been quality, inseparable from Made in Italy and the Val Seriana, where the company is located, historically linked to the textile world.

At RADICI, tradition goes hand in hand with innovation, employing the most advanced textile technology in the service of creativity.

The primary purpose of the INTEGRATED Policy is to meet the needs of all stakeholders with a focus on marketing a technologically and economically competitive product with low environmental impact.

Continuous improvement in quality, processes, and product reliability, achieved through the involvement and commitment of personnel at every level, results in increased satisfaction for all stakeholders and growth in image, competitiveness, and profitability.

It is also the belief of the MANAGEMENT that managing the company and its human and infrastructural resources presupposes the optimization of Safety and Health conditions in the Workplace for all employees and other stakeholders, such as visitors, suppliers, and relevant authorities.

Workplace accidents and illnesses represent a significant cost for the company and the community, both in economic and human terms. For these reasons, the MANAGEMENT has decided to adopt a Health and Safety Management System (HSMS) in accordance with the UNI-INAIL guidelines of 2001. This system aims to identify, prevent, and address issues related to health and safety.

Such an approach will continuously improve safety and health conditions in the workplace, minimizing risks and ensuring better working conditions for all.

For the comprehensive realization of the company's INTEGRATED Policy, the MANAGEMENT commits to:

1. Give utmost attention to customer requests and expectations, compliance with applicable Standards, Laws, and Regulations, continuous improvement of the Organization, customer satisfaction, and all stakeholders.
2. Implement and maintain an Integrated Management System (IMS) in accordance with UNI EN ISO 9001 and UNI-INAIL guidelines of 2001, with a commitment to improve effectiveness and efficiency.
3. Periodically review the IMS to ensure its continued suitability and introduce necessary improvements.
4. Ensure a design effectively oriented towards market needs with product adaptation to continuous technological development.
5. Ensure targeted marketing through careful analysis of customer needs.
6. Provide timely and accurate technical support.
7. Continuously optimize industrialization processes.
8. Ensure production focused on problem prevention to produce right the first time.
9. Ensure widespread computerization where possible.
10. Provide training and motivation for personnel at all levels.
11. Ensure compliance with applicable national, regional, and local laws, regulations, and standards.
12. Commit to reasonable and constant improvement of Health and Safety conditions, with a focus on preventing and/or reducing workplace accidents and occupational illnesses.
13. Gradually reduce the number of incidents during activities, with particular emphasis on workplace injuries.
14. Improve the organizational structure by aiming for low bureaucracy, high dynamism, and appreciation and awareness of available human resources.
15. Implement continuous improvement of processes, work activities, and the work environment to protect workers, visitors, and suppliers.

For all this, the MANAGEMENT assumes a strategic role in promoting and guiding all activities influencing quality, through the dissemination of the concepts outlined above at all levels and the verification of achieved results.

Cazzano S. Andrea, **22/12/2020**

**Ivan Palazzi**  
CEO